



insparx GmbH is a servicecenter for a group of verysuccessful internet companies and start-ups.

From its head office in Munich insparx GmbH supportspartner companies in (Online) Marketing, Customer Relationship Management, Customer Service, Finance, HR and Business Intelligence.

insparx' s team of more than 100 people from over 40 nationalities operates in 35 countries and 17 languages.

insparx has been instrumental to the fast, efficient and profitable internationalization of several businesses. Working with insparx, our partners have seen rapid and profitable growth, successfully establishing themselves globally.

be2 is one of the world's leading online matchmaking services. Our goal is to unite singles who seek a fulfilling, long-term relationship. Since its 2004 launch in Germany, more than 27 million singles in 37 countries benefited from be2's science-based methodology to find their ideal partner. Over 180 employees from 40 nationalities ensure the ongoing success of be2.

Become a part of our fantastic team and join our Yerevan office as

CSC Agent (m/f)

English | German

In this role the Communication Service Center (CSC) Agent will be responsible for helping our customers with their requests/problems at a highest level.

Your tasks & responsibilities

- Answering emails from our customers
- Processing cancellations for our clients (be2 and c-date)
- Supporting customers on the phone
- Ensuring quality for pictures and free texts
- Supportive Customer Service tasks (ad hoc)

Your profile

- University studies
- Experience in a customer service department is a plus
- **Native** level of German or English language
- Fluency in English
- Advanced communication skills
- Ability to learn new tools quickly
- Disciplined working habit, structure by priorities, precise work style
- Very good coordination and organization skills

Our offer

be2 offers you a challenging position in a thriving, professional, and entrepreneurial environment in which you can rapidly develop your professional expertise. You will be part of a results-driven and highly committed as well as international team. Non-hierarchical structures and flexible decision-making allow you to quickly contribute to the success of be2.

Interested? Please send your complete application to **Anna Stepanyan** at jobsyerevan@be2.com.

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