



insparx GmbH is a service centre for a group of very successful internet companies and start-ups.

From its head office in Munich insparx GmbH currently supports 9 partner companies in (Online) Marketing, Customer Relationship Management, Customer Service, Finance, HR and Business Intelligence.

insparx' s team of more than 100 people from over 40 nationalities operates in 35 countries and 17 languages.

insparx has been instrumental to the fast, efficient and profitable internationalization of several businesses. Working with insparx, our partners have seen rapid and profitable growth, successfully establishing themselves globally.

We are recruiting for our partner companies **be2** (www.be2.com), one of the world's leading online matchmaking services, and **C-Date** (www.c-date.com), a very successful company in the casual dating market.

Become part of these success stories and join the team in the centre of **Munich** as

Customer Service Agents (m/f)

Chinese | Danish | German | English | French | Norwegian | Swedish | Portuguese | Spanish | Czech

location: Munich, close to central station | employment: part time

Payment : 10 € fix/hour | up to 3 € bonus per hour

Your tasks & responsibilities

- Processing e-mails for our clients be2 and C-Date
- Supporting customers on the phone
- Ensuring quality for pictures and free texts
- If qualified, translation and editorial tasks for our website and email communication
- Supportive Customer Service tasks (ad hoc)

Your profil

- University studies
- Experience in a customer service department is a plus
- **Native** level of one of the above mentioned languages with very good command of grammar and syntax
- Fluency in English
- Advanced communication skills
- Ability to learn new tools quickly
- Disciplined working habit, structure by priorities
- Very good coordination and organization skills

Our offer

We can offer you the chance to join a leading internet company located right in the heart of Munich. You will be working in an entrepreneurial, results driven environment where fast decision making and flat hierarchical structures ensure your ideas are heard, and you quickly have the opportunity to assume responsibilities and grow professionally. Our office houses very international, dynamic and sociable teams that are often getting together for staff dinners, parties and days out as well as working hard to drive the success of be2 and C-Date. You will find more information and photos on: www.kununu.com/de/all/de/in/insparx/fotos

Interested? Please send your complete application in English to **Kathleen Matthes** jobs@insparx.com.

